

Members

Louise Waite – Senior Facility Manager
Mike Audsley – Fitness Coordinator
Pauline Start – Sunlight Member
Sue Fraser – Corporate Member
Ann Underwood – Premiere Member
Barbara Jefferson – Councillor

Apologies

Chris Tibbles – Sunlight Member
Colin Wilson – Premiere Member
Susy Sinclair – Sunlight Member
Peter Sallis – Sunlight Member

1. **Welcome** – Louise Welcomed everyone and thanked everyone for attending.
2. **Review Action** – see action plan below for an update.
3. **Tone Zone Feedback** – Mike informed everyone of the success of the new classes and Pauline praised the open day.
4. **Cleanliness and Health and Safety** – Louise mentioned the problems with the Sports Hall Floor and a discussion took place regards Junior Trampolining sessions.
5. **Floral Hall Developments and feedback** – Councillor Barbara Jefferson was able to report that developments were progressing.
6. **Customer Comments, Complaints and Compliments** – see action plan.
7. **Catering Feedback** – see action plan.
8. **Any Other Business;**

PRICES – the proposed prices for 2010 & 2011 were discussed and specific area's were highlighted; Some prices, for instance Junior Swim at £3.25 were to be rounded up to avoid 5p's to £3.30. Junior Swimming Lessons were increasing from £3.70 to £3.90 per half hour lesson, however it was noted that the East Riding was still cheaper than neighbouring authorities. Sunlight Memberships were increasing to £22 from £20 but only for new members, existing members would continue to pay £20.

NETBALL – Louise informed everyone of a new activity commencing on a Sunday eve 8-9pm, Ladies Netball.

TWILIGHT FOOTBALL – Louise mentioned the ethos behind the Twilight Football and how it is helping decrease anti-social behaviour.

<u>Item</u>	<u>Action</u>	<u>By</u>	<u>Date to be completed by;</u>
Automatic Doors to Leisure Centre	Louise explained that there had been a small move forward on this issue.	LW	Update for Next meeting , May 2010
Hooks for lockers in Gym Corridor	Mike still looking at hooks for the lockers in the changing area, as the ones in the corridor cannot have hooks fixed to them.	MA	Update for Next meeting , May 2010
Gymnastics & Parkour	Louise explained that we were unsuccessful with the funding Parkour this term however, we will re-submit and hope to be more successful next term. Gymnastics fund raising going really well.	LW	Update for Next meeting , May 2010
Steam Room	Members were reluctant – however – they did report that the steam room was possibly too hot, and could we look at turning it down slightly and reinstating the use of essence.	LW	Update for Next meeting , May 2010
Health Check Day	Following on from the new over 50's retired but not retiring info leaflet and Racket Ball activities, a health check day has been organised to promote these new activities and memberships.	LW	Update for Next meeting , May 2010
Coffee machine in relaxation area	Members asked if we could look into the possibility of a coffee machine in the relaxation area – catering have said that the site can only withstand the one machine in the corridor area.	LW	Update for Next meeting , May 2010
Showers Wetside	Members reported them being very cold. Louise to put another TWR in to get them checked	LW	Update for Next meeting , May 2010
Mop & Bucket	Members praised Mike for his vigilant checks, however apparently checks aren't made on a sat/sun – Mike to speak to weekend zone staff. Mike also to look at speaking to some of the lifeguards on how to check this area.	MA	Update for Next meeting , May 2010
Bags on chairs	Mike to speak politely to the members that leave their bags on chairs instead of using the lockers provided.	MA	Update for Next meeting , May 2010
Xmas	Sue reported that an xmas lunch was organised for the early morning swimmers and 16 turned up! A great day was had by all.	all	Update for Next meeting , May 2010
Chairs for relaxation room	Mike to look at replacing some of the chairs.	MA	Update for Next meeting , May 2010
Locker Doors and Locks for Wetside	Anne raised the issue of the wetside lockers, and Louise was able to report that this ongoing issue should be solved with new locker doors and locks before April 1 st 2010.	LW	Update for Next meeting , May 2010
Closed off lockers	Mike agreed to check all lockers that have been closed off for a long time.	MA	Update for Next meeting , May 2010
Location of classes & footwear	Mike agreed to ensure that Terri's class can stay in the Studio. Mike to inform all members that correct footwear was needed for Terri's classes.	MA	Update for Next meeting , May 2010
Cleanliness	Members reported that level of cleaning had dropped recently, Mike agreed to assist the wetside team with monitoring and assistance.	MA	Update for Next meeting , May 2010
Newsletter for members	Anne suggested a newsletter for members, Mike to speak with Adrian and introduce if OK.	MA	Update for Next meeting , May 2010
Meeting's for 2010	12 th May 10, 22 nd Sept 10, – all at 1200, buffet to be provided.	all	